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Durham Region Transit Commission  
Customer Service  
605 Rossland Road, East  
Whitby, Canada L1N 6A3

October 26, 2010

To Whom It May Concern:

The Durham Deaf Accessibility Committee has been established by local Deaf leaders a few years ago with concerns about accessibility issues in the Durham Region. Public transit is one of the areas we would like to have accessibility for Deaf and Hard of Hearing individuals improved.

We were advised by the Region of Durham Accessibility Committee recently that the Durham Region Transit Commission has made a commitment to the installation of LED signage or billboards on all buses in the Durham Region in the near future. We would like to receive confirmation from the Durham Region Transit Commission about this plan and to learn of the details regarding the implementation of this technology.

Deaf and Hard of Hearing commuters often depend on external signage or landmarks to determine whether or not they have arrived at their destination. This ability is limited when travelling at night and this is exacerbated for passengers, newcomers and visitors with hearing loss who are not familiar with the transportation system. So any improvement in this area is to be applauded.

We look forward to hearing from you.

Sincerely,



Mike Finnegan, Chair

cc: Durham Deaf Accessibility Committee – Don Kinsley, Veronica Bickle, Gordon Ryall, Beverley Dooley, Kim Reid, Mirek Swiecicki, Behishta Mushtaq, Sonia Prusin and Erika Stebbings

cc: Maggie Doherty-Gilbert, Regional Director, The Canadian Hearing Society,  
Peterborough, Durham and City of Kawartha Lakes Regions